



## Operator Rating System (ORS): provisional rating

The NZ Transport Agency (NZTA) has calculated your provisional rating under the Operator Rating System for the period 01/07/2010 to 30/06/2011.

<b>TSL name:</b>	POLLOCK & SONS CRANE HIRE LIMITED
<b>TSL number:</b>	0240459
<b>Your provisional rating:</b>	5 star(s)
<b>Your overall score:</b>	0.1586

Please note:

- **This is an interim indication of performance, based on information collected over a 12 month period only. It does not constitute an official rating under the ORS, which requires information to be collected over a 2 year period.**
- This provisional rating is for your information only and will not be published. Operator safety ratings will be published for the first time in late 2012, once 2 years worth of information has been collected.
- The provisional rating has been calculated in accordance with the *Land Transport Rule: Operator Safety Rating 2008*.
- This information may be used to inform NZTA and NZ Police advisory and enforcement activity but will not be shared publicly by NZTA, unless required by law.

### What does the rating mean?

Operator safety ratings (those based on 2 years worth of data) indicate an operator's level of compliance with land transport safety legislation, and therefore their safety risk, based on the results of safety events. Events included in ORS are Certificate of Fitness (CoF) inspections, roadside safety inspections and certain types of offending.

Rating	Definition	Overall score range
<b>5 stars</b>	<b>Excellent</b> level of compliance	0 - 0.4999
<b>4 stars</b>	<b>Good</b> level of compliance	0.5000 - 2.1041
<b>3 stars</b>	<b>Average</b> level of compliance*	2.1042 - 3.7082
<b>2 stars</b>	<b>Below average</b> level of compliance	3.7083 - 5.3124
<b>1 star</b>	<b>Poor</b> level of compliance	5.3125 or higher

\* "Average" in this case has the meaning of "satisfactory" or "adequate" rather than suggesting a

mathematical average. This means that operators in the 3-star category can move to the 4- or 5-star category by improving their performance, even if other operators' performance also improves.

## How is the rating calculated?

Below is a personalised link to a schedule showing the CoF, roadside inspection and offence information that has been used to calculate your provisional rating. The schedule also shows crash information, but this is not included in the rating and is provided for your information only.

Please check the schedule carefully to ensure that the event details are correct, only events for vehicles and drivers you are responsible for have been included, and that no events are missing.

Click [here](#) to view your schedule.

**Information about how the safety event information is collected and how the ratings are calculated is available on our [website](#).**

[VISIT OUR WEBSITE](#) ▶

## What if I find an error?

If you believe that your provisional rating includes information that is incorrect or events have been omitted, you can apply to have these corrected via the Errors and Omissions process.

If you wish to apply to the Error and Omissions process, you must do so in writing within 20 working days of receiving this email. You must include supporting documentation such as:

- An unaltered copy of the CoF or roadside inspection checksheet (CVIR form),
- A copy of any change of ownership documentation showing that the vehicle was owned by another operator at the time of the event, or
- A copy of any lease agreement showing that the vehicle was leased to another operator at the time of the event.

Applications can be emailed to [ors@nzta.govt.nz](mailto:ors@nzta.govt.nz) or posted to:

**ORS Errors and Omissions  
New Zealand Transport Agency  
Private Bag 6995  
Wellington 6141**

If you are satisfied that your provisional rating is correct you do not need to do anything further. Your current provisional rating will remain in place until the next rating is calculated within the next 6 months.

If you have any questions regarding the ORS process or how to improve your safety compliance, please contact us on 0800 699 000 (Monday to Friday) or email [ors@nzta.govt.nz](mailto:ors@nzta.govt.nz).

Yours sincerely



Bridget Neylan  
Acting Principal Advisor, Operator Programmes

**IMPORTANT NOTE FOR OPERATORS:** Operator Safety ratings are an indication of general compliance with land transport legislation. A positive rating (e.g. average, good, or excellent) is not a guarantee of compliance with all land transport legislation. Where the NZ Transport Agency suspects an operator is in breach of land transport legislation, it will investigate and enforce the breach in accordance with the relevant legislation. A positive rating will not be accepted by the NZ Transport Agency as proof that the suspected breach is unsubstantiated.

Email: [ors@nzta.govt.nz](mailto:ors@nzta.govt.nz) | Phone: 0800 699 000

[newzealand.govt.nz](http://newzealand.govt.nz)

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